

Bomi Massage Office Policies and Client Agreement

OFFICE POLICIES

These policies apply to all clients of Bomi Massage:

- **Face Covering/Mask**
New York State law requires that massage practitioners and clients both wear acceptable face coverings at all times during the session. If you do not have a face covering, one will be provided to you.
- **Cancellation**
If you have a conflict and need to cancel your appointment, please provide a minimum of 24 hours advance notice. If you cancel with less than 24 hours advance notice, you are responsible for paying the full amount of the missed appointment.
- **Tardiness**
Appointment times are as scheduled and cannot extend beyond the stated time to accommodate late arrivals. Please be on time to your appointment.
- **Sickness**
Massage/bodywork is not appropriate for clients who have an infectious or contagious illness, including the flu and common cold. Please cancel your appointment as soon as you are aware of an infectious or contagious condition. If it is within the 24-notice period, the cancellation fee may be waived. Clients exhibiting cold or cough symptoms will not be treated and will be asked to reschedule their session.
- **Prepaid Sessions**
All prepaid sessions must be used within 12 months from the time of purchase.

CLIENT AGREEMENT

I have read the policies above. My signature below signifies that I understand and accept them.

It is my choice to receive massage therapy. I am aware of the benefits and risks of massage and give my consent for massage. I understand that there is no implied or stated guarantee of success or effectiveness of individual techniques or series of appointments. I acknowledge that massage therapy is not a substitute for medical care, medical examination or diagnosis. I have stated all medical conditions that I am aware of and will inform my practitioner of any changes in my health status.

Client Name: _____

Client Signature: _____

Date: _____